**Non-functional requirements** :  The system must adhere to the following non-functional requirements in order meet quality criteria and provide quality service.

1. Integrity : Degree to which a system, product or component prevents unauthorized access to, or modification of, computer programs or data.
2. Usability : Degree to which a product or system can be used by specified users to achieve specified goals with effectiveness, efficiency and satisfaction in a specified context of use.
3. Reliability : Degree to which a system, product or component performs specified functions under specified conditions for a specified period of time.
4. Performance efficiency : This characteristic represents the performance relative to the amount of resources used under stated conditions..
5. Maintainability : This characteristic represents the degree of effectiveness and efficiency with which a product or system can be modified to improve it, correct it or adapt it to changes in environment, and in requirements.
6. Portability: Degree of effectiveness and efficiency with which a system, product or component can be transferred from one hardware, software or other operational or usage environment to another.
7. Testability : Degree of effectiveness and efficiency with which test criteria can be established for a system, product or component and tests can be performed to determine whether those criteria have been met.
8. Reusability : Degree to which an asset can be used in more than one system, or in building other assets.
9. Security : degree to which a product or system protects information and data so that persons or other products or systems have the degree of data access appropriate to their types and levels of authorization.

References :

1 ) ISO/IEC 25010